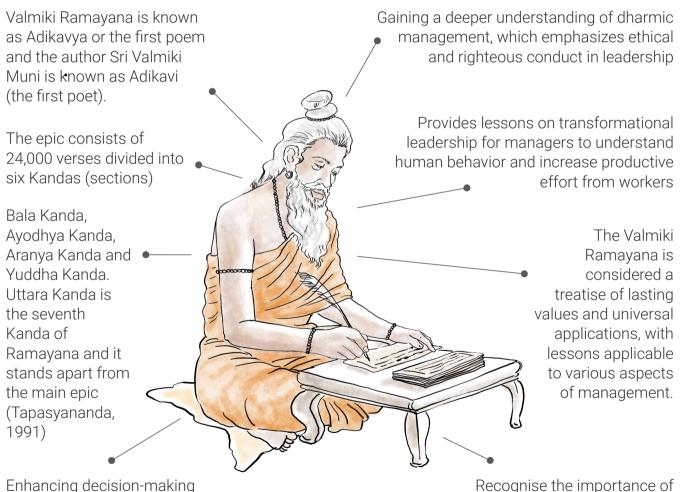


CESS Centre for Educational and Social Studies

Ramayana – Management Lessons

Valmiki Ramayana – Classical Treatise



Enhancing decision-making skills by learning from the experiences and choices of the characters in Valmiki Ramayana Recognise the importance of work motivation and loyalty among subordinates towards the king or administrator.

Dharmic Management



Transformational leadership

Shri Rama exhibited the four dimensions of transformational leadership (Muniapan, B. A. L.,2007) namely Inspirational Motivation (IM), Idealised Influence (II), Intellectual Stimulation (IS), and Individualised Consideration (IC)

Inspirational Motivation (IM): Appealing to higher ideals and moral values, inspiring them to achieve higher performance. Idealised Influence (II): Leader serving as a role model for his followers, earning their respect and admiration through his exemplary behavior and actions. Intellectual Stimulation (IS): Encouraging critical thinking and creativity among his followers, challenging them to question assumptions and explore new ideas. Individualised Consideration (IC): Paying special attention to the needs and growth of each follower, listening attentively to their opinions, and providing personal support.

Values and universal applications

Integrity and Honesty	Upholding the promises and conscious effort towards zero deviation from commitment. Shri Rama consistently upheld his promises
Compassion and Forgiveness	Shri Rama demonstrated compassion by accepting Vibheeshana, the brother of Ravana, who sought protection, showing his belief in forgiveness and empathy
Duty and Responsibility	Shri Rama prioritized his duty as a king and upheld the honor of his dynasty, setting an example for future generations to follow.
Respect for Others	Shri Rama showed respect for the wisdom and abilities of his followers, trusting Sugriva to recover Sita and having confidence in Hanuman and his army of vanaras.
Adherence to Higher Ideals	Shri Rama consistently appealed to higher ideals and moral values, guiding his actions and decisions.

Work Motivation

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Valmiki Ramayana emphasizes the importance of motivation in accomplishing personal and organizational goals.

> Shri Rama categorizes individuals into intellectual elites, mediocre, and ordinary people based on their abilities and worth.

- Intellectual elites should be appointed in prime posts requiring decision-making and planning,
 - Mediocre individuals should be assigned regular jobs for implementing plans, and
 - Ordinary people should be appointed for manual work

Shri Rama also describes three types of employees

- The best servant who accomplishes more than the assigned duty,
- The mediocre servant who only does what is ordered, and
- The worst servant who does not carry out orders (Yudha Kanda, Book 6)

The Bhagavad-Gita, referenced in Valmiki Ramayana, introduces the Guna theory, which explains the mental makeup of employees or managers. The theory categorizes individuals into three Gunas

- Sattva (awareness)
- Rajas (dynamism), and
- Tamas (inertness)



Collective Decision Making

A good decision-making group should consist of experienced and intelligent individuals with a positive attitude and aligned with idea of organisational values.

Ethical Decision Making

making ensures that actions and decisions are in accordance with dharma, promoting integrity and trust within the organization.

Learning from the experiences and choices of the characters:

The decisions are made through a participatory process and discovering alternatives. Decision are made by considering the perspectives and expertise of various stakeholders

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